

## Cogdell Memorial Hospital Goes Green With New Web-based Service!

“Online Bill Pay” will go live on Monday, June 21, 2010. This new service will allow you to access your hospital account information 24 hours a day, 7 days a week and make payments anytime, anywhere from almost any computer with internet access. Online Bill Pay is a convenient and secure way to view, print out statements, and pay your bill.

How will this work? It’s as easy as 1-2-3. Go to [www.cogdellhospital.com](http://www.cogdellhospital.com) and select the link for “Online Bill Pay.”

- **Step 1: Enroll**  
To enroll with Online Bill Pay you will need your latest statement. On your statement there is an enrollment number that you will use to create an account for current and future statements.
- **Step 2: Making an Online Payment**  
Select which statement you want to make a payment on and then fill out your payment information. You will get an instant response as well as a confirmation email with your payment approval code.
- **Step 3: Reviewing Your Payment History**  
On the payment history page, you can view all the previous payments that you have made online. You will see detailed information about the payment, including the date, amount, statement, and approval code.

**What payment methods are accepted?** Online Bill Pay accepts many kinds of payments. You can pay using your checking account (electronic check or debit card), VISA, MasterCard, Discover or American Express card.

**Receiving too much paper mail?** When you enroll in Online Bill Pay you’ll have the option to receive email notification when a new statement is available, saving you the hassle of keeping up with another piece of paper. You will save a stamp by not having to send a check in the mail, and save time by having payment records available online to manage your bills.

**Don’t wish to enroll?** No problem. You have the option to make a one time payment without enrolling in the program.

**\*\*\*Please note: In order for the Online Bill Pay system to be set up, previous statements for individual accounts had to be entered. You may see paid statements that go as far back as May 2009 on your online account. If you have any questions about these statements please call us at 325 574-7452.**